



# LandEast Machinery

August 1, 1998

Reid Stewart  
Bear Lake Log Homes  
11 N. Main  
Bloomington, Idaho 83223

Dear Reid,

Sharla and I wanted to thank you for all your efforts in helping us with the construction of our new family cabin overlooking Bear Lake, in Garden City, Utah. We would recommend Bear Lake Log Homes to anyone needing help in building a high quality new home.

We made a great team. The constant communication between us helped us avoid any unnecessary problems. We were especially pleased with your willingness to contact the subcontractors and convey our desires. By allowing us to work only through you, we avoided having to track down and meet with all of the individuals involved. This helped us tremendously.

We appreciated your willingness to work through changes which came up during construction and come up with ideas to solve problems. We did not feel we had to compete for your time and attention with other construction projects. You attended to any concerns we had in the finalization of the project. Your continued attention to our new home, even after the original contract was completed, has demonstrated a strong commitment to customer service.

We basically just wanted to say thank you for everything you have done to help us build our beautiful new cabin. We've built a home our entire family can enjoy and be proud of for years to come. We have truly enjoyed this experience working with you and consider you a trusted friend, whom we would recommend to anyone.

Sincerely,

Richard and Sharla Landers